Mayor's Office of Neighborhood Safety and Engagement

Position: Intimate Partner Violence (IPV) Court Liaison

Reports to: Deputy Director of Intimate Partner Violence Prevention

Job Summary

The IPV Court Liaison is responsible for serving the dual role of assisting MONSE with reaching more vulnerable intimate partner violence victims and working within the court system to ensure victim safety and offender accountability. The Liaison will work to foster relationships with community groups, city, state and federal agencies, and other stakeholders. The Liaison must have good knowledge of community resources and community needs; an ability to communicate effectively, work with a diverse group of residents, and be able to establish credibility and rapport quickly in Baltimore's neighborhoods. The successful candidate will liaise with 150 victims annually, connecting them to the appropriate resources.

Key Responsibilities

Victim Support/Community Engagement

- Facilitate victim in court to obtain a civil protective order and act as liaison, as needed.
- Facilitate community education and presentations about the Baltimore Visitation Center to increase awareness and a collaborative approach to intimate partner violence prevention, victim resources, and available services.
- Increase victim and family connection to legal advocacy and assistance through outreach.

Interagency Collaboration

- Liaise and collaborate with various stakeholders and entities within the court, including but not limited to judges, assistant district attorneys, public defense counsels, clerks, court officers, and court administrative personnel.
- Serve as active member of Baltimore City's Domestic Violence Coordinating Committee (DVCC) and the Domestic Violence Fatality Review Team (DVFRT).
- Increase outreach and education to judicial officers and court staff to improve their response to families who have experienced intimate partner violence.

Reporting and Compliance

- Observe intimate partner violence related court cases and collect pertinent data to analyze trends and outcomes related to identifying high risk victims.
- Compile reports about particular incidents, events, or updates about important issues for the program.

- Analyze gaps in court's response to intimate partner violence and implement improvements through a collaborative system response that enhances court practices, victim safety, and procedural justice.
- Provide appropriate level of data to Data Analytics teams within MONSE, Mayor's Office of Performance and Innovation, and Chief Data Officer.

Qualifications/Skills

- Bachelor's Degree in Public Relations, Marketing, Human Services, Criminal Justice, Public Administration, or related field and/or 3+ years of experience in related role. MSW, LMSW, or LCSW preferred.
- Collaborative and positive demeanor.
- Community-oriented attitude.
- Strong desire to make Baltimore a safer place.
- Must have the ability to synthesize, analyze, and critique effectively.
- Be a self-starter and accountable to complete tasks and drive performance with minimal oversight.
- Attention to detail and able to correlate topics and information.
- A demonstrated ability to address/resolve difficult, multi-faceted problems.
- Excellent oral and written communication skills.
- Intensive practical knowledge of community resources and services, crisis intervention, and how individuals in distress may quickly get connected to resources.
- Ability to thrive in fast-paced and sometimes high-pressure environment.
- Knowledge of the structure and procedures of criminal justice system preferred.
- Previous court advocacy experience preferred.
- Bilingual English/Spanish preferred.

About the Mayor's Office of Neighborhood Safety and Engagement

Our Mission

Guided by the Mayor's vision for Baltimore and rooted in a holistic approach to neighborhood health and safety, the Mayor's Office of Neighborhood Safety and Engagement (MONSE) empowers community partners and city agencies to play a more active role in the co-production of public safety and prevention of violence through an equity-based, healing-centered, and trauma-informed approach for the benefit of all Baltimoreans.

Our Guiding Values

In everything that it does, MONSE is committed to upholding its core values of being:

- *Equity-based.* Focused on promoting justice in reducing disproportionate negative impacts of current and future policies and practices.
- *Healing-centered.* Preventing violence must be paired with repairing harm.
- *Trauma-informed.* Based on understanding and integrating knowledge about the causes and consequences of trauma.
- *Justice-oriented*. Real justice is about more than punishment; it is also about restoration, renewal, and healing from past harms.
- *Partnership-based*. Just as violence is intersectional, so must the solutions, relying on cross-system partners and partnerships.
- *Transparent.* Strong partnerships require trust; and trust demands transparency and accountability.
- *Data- and research-driven.* Relying on data and the best available experimental and experiential evidence to guide decision making.
- *Results-oriented.* Devoted to delivering impact.